



Nov 16, 2018

Customer Return Policy

All returns are subject to 30-day rule, with proof of product purchased

Acceptable Reasons:

- Shipping error, shipping damage, etc.
- Item does not meet customer requirements
- Item is defective (possibly a warranty claim situation)
- Item was originally purchased for inventory purposes
- Non-stock items (conditioned upon obtaining return approval from the supplier)

Not-Acceptable Reasons:

- Later than 30 days from date of invoice
- Special close-out sales, or customer overstock lists

Trek will attempt to accommodate our customers in granting relief, but we reserve the right to address each return on a case by case basis.

* All customer returns, except those due to our shipping errors or damage, are subject to a 15% restocking charge, and customer will be responsible for shipping charges to return the product to Trek

If you have any questions regarding return policy, please contact Trek representative.

Thank you